

## **General EY Foundation Terms and Conditions of Lottery / raffle / gambling products**

### **A fair and transparent process**

1. We will always provide a clear time and deadline for the purchase of a lottery / raffle ticket in order to be included in the ballot.
2. We will include clear information on how you can purchase a ticket and the price of a ticket.
3. We will notify the winner within 7 days of the draw and will make the prize outcome public – announcing this on our website / or another channel appropriate to the audience.
4. EY Foundation staff and secondees may not take part in EY Foundation payroll lotteries.
5. Prizes are not transferrable.
6. Prizes must be claimed within four weeks of the draw date or they will be reallocated.
7. If you have any questions please contact us at:  
[fundraising@eyfoundation.ey.com](mailto:fundraising@eyfoundation.ey.com) or [lottery@eyfoundation.ey.com](mailto:lottery@eyfoundation.ey.com)
8. If you have a complaint regarding our lottery, please see EY Foundation Complaints Policy [Policies | EY - Global](#).

### **Keeping our supporters safe**

9. Lottery / raffle and any other gambling products can only be taken part in by over 16s.
10. To safeguard our supporters we have set a purchase cap of £150 on purchase of tickets for our payroll lottery.
11. Supporters can self-notify [fundraising@eyfoundation.ey.com](mailto:fundraising@eyfoundation.ey.com) or [lottery@eyfoundation.ey.com](mailto:lottery@eyfoundation.ey.com) if they consider themselves a ‘problem gambler’ and would like to be marked with an ‘exemption’ unable to take part in our payroll lottery. Unfortunately we do not have the means to suppress all communications to these individuals, or to apply the exemption to ad hoc ‘gambling products’ such as work place raffles.
12. If you feel you have a problem with gambling, visit [www.gambleaware.co.uk](http://www.gambleaware.co.uk) or call the GamCare National Helpline on 0808 8020 133.